

Brooks Family  
Long Beach, CA 90815  
February 15, 2016

Spencer Wilson  
Enrolled Agent  
Spencer Wilson Financial Management Services  
5824 E Naples Plaza #1  
Long Beach, CA 90803

Dear Spencer Wilson,

The purpose of this letter is to communicate our tremendous gratitude for the services and tireless work you've done for our family. Words cannot express our appreciation for your knowledge, negotiating skills and tenacious determination to assist us with our tax issues from 2010, 2012 and 2014. **You and your team somehow managed to work with the Internal Revenue Services (IRS) to reduce our \$70,000 tax liability down to \$500. The results far exceeded our expectation.**

We initially enlisted the services of a different company that advertised on television but they resolved nothing. In fact, this company agitated the IRS and us as a client because they did not follow the proper process, file the proper paperwork or meet the IRS deadlines. You and your team corrected the issues created by the other company and negotiated this extraordinary 'Offer of Compromise' in a timely manner.

Last we appreciate your customer oriented methods of communicating with us during the process and ensuring that you handled the communication with the IRS but kept us informed.

Again, thank you for gracefully taking us through one of the most stressful situations we've encountered. We will forever be grateful.

Sincerely,

Brooks Family  
Proud Client of Spencer Wilson Financial Management Services